

Privacy Policy (GDPR)

This Privacy Policy governs:

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1. Who is the data controller and what are their contact details

1.1 Úsmev pre druhých, o.z. (Smile for others, ngo), Pod Párovcami 7152/151, 921 01 Piešťany, ID No.: 50 607 740, registered with the Ministry of the Interior of the Slovak Republic under the number: VVS/1-900/90-49909 (hereinafter referred to as the "Civic Association", "us", "we", "our" or "Operator") aims to help healthy and people with disabilities or citizens in social need and their families in their unfavourable life situation, at risk, in social and material need. The Civic Association assists clients with issues focusing on improving their quality of life with development and inclusion in social life through the activation of their inner abilities to overcome the psychological, physical and social consequences of their adverse life situation or health problems (hereinafter referred to as the "Services").

The organization operates the following website:

- (a) www.usmevpredruhych.sk
- b) www.genetickesyndromy.sk
- c) www.usmevnahory.sk
- d) www.socialeasator.com
- e) www.usmevnahory.sk
- f) www.usmevnahrady.sk
- g) www.usmevnaslovensko.sk

1.2 The Civic Association is a personal data controller based in the Slovak Republic. The registered office is Pod Párovcami 7152/151, 921 01 Piešťany.

1.3 The Civic Association, as the Operator, undertakes to protect and respect your privacy and to ensure your security when using its website and the services offered through it. This Privacy Policy informs you about who we are, what personal data we collect and why, and what measures we take to protect it.

1.4 A website user has the right to access his or her personal data and has the right to have incorrect or inappropriate data corrected or deleted and other rights as further described in clause 8 of this Policy, which he or she may exercise to the extent guaranteed by data protection legislation. If you have any questions about your personal data, please contact us at info@usmevpredruhych.sk

2. Definitions

- "data protection legislation" means the legislation on the protection of personal data or privacy applicable to the processing of the Controller, in particular Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data and repealing Directive 95/46/EC (General Data Protection Regulation, hereinafter referred to as "GDPR") and Act No. 18/2018 Coll. on the protection of personal data and on the amendment and supplementation of certain Acts.

- 'personal data' means any information relating to an identified or identifiable natural person (hereinafter referred to as 'data subject'); an identifiable natural person is one who can be identified, directly or indirectly, in particular by reference to an identifier such as a name, an identification number, location data, an online identifier, or by reference to one or more factors specific to the physical, physiological, genetic, mental, economic, cultural or social identity of that natural person

- 'processing' means an operation or set of operations concerning personal data or sets of personal data, such as collection, recording, organisation, structuring, storage, adaptation or alteration, retrieval, consultation, use, disclosure by transmission, dissemination or otherwise making available, alignment or combination, restriction, erasure or destruction, whether or not carried out by automated or non-automated means

- 'restriction of processing' means the identification of personal data stored with a view to restricting their processing in the future;

- 'controller' means the natural or legal person, public authority, agency or other body which, alone or jointly with others, determines the purposes and means of the processing of personal data; where the purposes and means of such processing are laid down in Union law, or

Member State law, the controller or the specific criteria for its determination may be determined by Union or Member State law;

- 'processor' means a natural or legal person, public authority, agency or other body which processes personal data on behalf of the controller;

- 'recipient' means the natural or legal person, public authority, agency or other body to whom the personal data are disclosed, whether or not a third party. However, public authorities which may receive personal data in the context of a specific survey in accordance with Union or Member State law shall not be considered as recipients; the processing of those data by those public authorities shall be carried out in accordance with the applicable data protection rules, depending on the purposes of the processing;

- 'third party' means a natural or legal person, a public authority, an agency or an entity other than the data subject, the controller, the processor and persons who are entrusted with the processing of personal data on the direct authority of the controller or processor;

- 'data subject consent' means any freely given, specific, informed and unambiguous indication of the data subject's wishes by which he or she consents to the processing of personal data concerning him or her, by means of a declaration or an unambiguous affirmative act;

- 'information society service' means a service as defined in Article 1(1)(b) of Directive (EU) 2015/1535 of the European Parliament and of the Council.

Unless otherwise defined in this Privacy Policy, terms used in this Privacy Policy shall have the same meaning as in our General Terms and Conditions and/or the General Terms and Conditions of Use of the Website.3. Aké kategórie osobných údajov získavame a spracúvame

3. What categories of personal data we collect and process

3.1 We collect several different types of information for different purposes, namely:

- identification and contact data: we collect this data (usually) when a User registers or completes the payment process... Identification data may include, but is not limited to: first and last name, title, date of birth (where necessary to verify the User's age), the User's login name, IP address and age. Contact details include details such as: address, county, postcode, city, country, email address, telephone/mobile number.
- data provided/created by the User himself/herself when using the website, such as User's Contributions, including comments, questions, advertisements, auction bids or suggestions.
- data on purchases or donations made by the User/Registered, such as type of goods, price, billing details, delivery address, etc.
- technical data related to the use of our website (including data collected via cookies) such as
 - records of visits to our website,
 - records of your login, logout from your account if you are a Registered User;
 - information relating to how you use our website, such as the type of device you use and the browser you use to access our website;
 - information relating to where you are connecting from, including your IP address and other traffic or location data necessary to enable you to access the website;
 - the pages you have visited, including what you have clicked on. For more information, please see the Cookie Policy below.
- health data; please note that due to the specific content of our website aimed at helping people/families with disabilities, health data is also shared and collected on the site, including data about minors through their legal guardians. We take special care to protect this data (i.e., it is subject to strict protection rules and can only be accessed by a minimum number of persons on behalf of the Data Controller), and we only collect the minimum amount of data from this category. The only data we potentially require from you in this category is data about the syndrome you want to know more about - that you suffer from - that you have experience of - when you register. Any other health data you choose to share/provide through our website is at your discretion. Such (additional) health-related information is only shared between Registrants, in any case always take into account what data you really want to provide to others. In Website Content other than that created by you, we try to anonymize health information so that it is not linked to specific individuals.
- data collected in connection with communications with us or our employees/representatives, such as calls, emails and messages sent through the form;
- any other information you provide through the website.

4. What are the legal bases and purposes for processing personal data

- Creating and managing a user account

The processing is based on the User's consent obtained within the meaning of Article 6(1)(c) of the GDPR.

- Connecting people interested in information about the same syndrome, publishing benefit auctions, publishing donor appeals

In the case of linking (providing contacts of persons interested in information about the same syndrome), publication of donor appeals and benefit auctions, personal data is processed on the basis of the User's consent within the meaning of Article 6(1)(a) of the GDPR.

- E-shop - ordering goods, payment, delivery of goods

Processing for this purpose is necessary for the performance of a contract to which the User (data subject) is a party within the meaning of Article 6(1)(b) of the GDPR

- Fundraising portal

The processing is based on the User's consent obtained within the meaning of Article 6(1)(c) of the GDPR.

- Complaints and accounting

For these purposes, personal data is processed for the performance of the legal obligations of the Civic Association within the meaning of Article 6(1)(c) of the GDPR.

- Drawing on financial aid, grants and contributions

The Civic Association operates thanks to financial support in the form of grants, contributions, donations or sponsorship. In some cases, obtaining such assistance may require the provision or inspection of personal data of the persons assisted by the Association to the entities providing the assistance in order for the Civic Association to demonstrate its activities. In such a case, we process personal data for this purpose on the basis of our legitimate interest within the meaning of Article 6(1)(f) of the GDPR.

- Detecting, preventing and solving technical problems. In order to ensure the security of the website, we process personal data for this purpose on the basis of our legitimate interest within the meaning of Article 6(1)(f) of the GDPR.

- To pursue legal claims, change of management in the association or operation of the website by a new operator We process personal data for these purposes on the basis of our legitimate interest within the meaning of Article 6(1)(f) of the GDPR.

- Providing news about the association's activities and activities (newsletter) . In this case, the processing will be carried out on the basis of the User's consent within the meaning of Article 6(1)(a) GDPR and Act No. 351/2011 Coll. on Electronic Communications, as amended.

5. Recipients of personal data

5.1 In fulfilling the above purposes, we may need the assistance of, or be accountable to, other entities, and therefore may disclose personal data processed by us

- to employees of the Civic Association, associates/experts and volunteers of the Civic Association and to persons authorised to act for the Civic Association, taking care that these persons only handle the data they strictly need to perform their tasks and observe security measures,

- to public authorities or other persons in the performance of certain statutory obligations laid down by special regulations, e.g. for the purposes of inspections (e.g. the Tax Office, the Office for Personal Data Protection of the Slovak Republic, the State Trade Inspection, the Ministry of the Interior of the Slovak Republic), courts, law enforcement authorities,

- to other persons, if necessary to protect the rights of the Civic Association, e.g. when making a claim, e.g. to courts, bailiffs, etc. The scope of the personal data provided in such cases is limited to the data necessary for the successful assertion of the claim.

- to processors who carry out processing for the Data Controller on the basis of the relevant personal data processing contract. As a processor, the Civic Association shall select, after careful consideration, only such person who will provide it with maximum guarantees on the technical and organisational security of the protection of the personal data transferred.

- to service providers such as IT service providers, marketing service providers, tax and legal advisors, etc.
- to partner organisations and entities that use the tools, in order to connect with their supporters.

6. How and where we store personal data and transfers of personal data

6.1 The Civic Association processes personal data for as long as necessary to fulfil the purposes set out above, either for the duration of the contract (eshop), for as long as required by law or for the duration of your consent to the processing. We process your data while you are an active User of our website/services. If you cease to be a Registered Website User, we will only store and use your personal data on our systems to the extent necessary to comply with our legal obligations (such as those imposed by tax law, accounting law, etc.) or to pursue our legitimate interests.

6.2 Your data is stored in the territory of the Slovak Republic. However, where we work with third parties, the data we collect from you may be transferred to and stored in a location outside the European Economic Area (EEA), which is done on an exceptional basis. It may also be processed by personnel outside the EEA who work for us or for one of our suppliers.

6.3 In the event of a transfer of personal data to a country outside the EEA that does not provide adequate data protection, we ensure that there is adequate contractual control over any third party that helps us to process your data and that appropriate safeguards are in place, in the form of standard contractual clauses.

7. How we protect personal data

To protect your personal data, we take reasonable measures and follow best practices to ensure that it is not lost, misused, disclosed, altered, destroyed or accessed in an unauthorised manner. We store all active information we receive directly from you in an encrypted, password-protected database located on our secure network, behind an active state-of-the-art firewall software.⁸ Práva dotknutej osoby

8. Rights of the data subject

8.1 As a data subject, you have rights under data protection legislation that allow you to control the way in which your personal data is processed. However, some of these rights can only be exercised in certain circumstances. These are your rights in relation to processing:

- The right to withdraw consent Where we process your personal data on the basis of your consent, you have the right to withdraw that consent at any time. You can withdraw your consent electronically, in writing, by notice of withdrawal of consent or in person at our registered office. Withdrawal of consent does not affect the lawfulness of the processing of personal data that we have processed about you on the basis of that consent.

- Right of access You have the right to obtain a copy of the personal data we hold about you

we hold about you, as well as information about how we use your personal data. In most cases, your personal data will be provided to you in written paper form, unless you request a different method of provision. If you have requested this information by electronic means, it will be provided to you electronically where technically possible.

- The right of rectification guarantees that your personal data is accurate, complete and up-to-date. If you believe that the information we hold is inaccurate, incomplete or out of date, please do not hesitate to ask us by email or other means to correct, update or complete the information.

- Right to erasure You have the right to ask us to erase your personal data if, for example, the personal data we have collected about you is no longer necessary to fulfil the original purpose of the processing. However, your right must be considered in the light of all the relevant circumstances. Should your personal data still be necessary for the performance of legal obligations we will not be able to comply with your request.

- Right to restrict processing In certain circumstances you are entitled to ask us to stop using your personal data. These include, for example, where you believe that the personal data we hold about you may be inaccurate or where you believe that we no longer need to use your personal data.

- Right to data portability In certain circumstances, you have the right to ask us to transfer the personal data you have provided to us to another third party of your choice. However, the right of portability only applies to personal data that we have obtained from you by consent or under a contract to which you are a party.

- Right to object You have the right to object to processing based on our legitimate interests. If you object to such processing, we will review your reasons and requests and, if we do not have a legitimate interest overriding your right to privacy, we will not further process your personal data.

If you have a question, wish to exercise your rights or make a complaint about the way we process your personal data, please contact us by email at info@usmevpredruhych.sk or in writing to the Civic Association's correspondence address set out in clause 1 of this Policy.

We will be happy to resolve your query/problem. However, you can still address your complaint to the supervisory authority, which is the Office for Personal Data Protection of the Slovak Republic, Hraničná 12, 820 07 Bratislava 27; tel. number: +421 /2/ 3231 3214; e-mail: statny.dozor@pdp.gov.sk

9. Changes in the protection of personal data

We reserve the right to change this Privacy Policy at any time, so please keep it up to date. We will notify you of material changes to this Privacy Policy by notice or email regarding those changes. Any further changes to this Privacy Policy are effective as of the "Last Updated" date indicated.